



Jobs Peak Pediatrics- 600th Provider

Congratulations to Jobs Peak Pediatrics for becoming Nevada WebIZ's 600th provider. On March 17, 2009 First Lady Dawn Gibbons and Assemblywoman Sheila Leslie presented this award to Jobs Peak Pediatrics on the front steps of the Nevada Legislative Building. This event celebrated Nevada's Immunization Registry reaching the 600th provider milestone. This means that we have at least 600 clinics registered with the program and recording vaccinations into Nevada WebIZ.

Rita Wang, M.D. and Kathryn Stevenson, M.D. accepted the award on behalf of Jobs Peak Pediatrics. In addition Tiffani Thew, office supervisor, and Suzanne Scott, practice manager attended.

"We are very excited to receive this award and to be part of this press event. All the staff and doctors at Jobs Peak Pediatrics are thrilled to be selected," stated Suzanne Scott. Jobs Peak Pediatrics has become a big user of Nevada WebIZ by using the immunization registry in both of their clinics located in Stateline and Gardnerville. These two clinics serve approximately 4,000 children throughout the area.

Jobs Peak Pediatrics diligently prints off a child's immunization record before the child comes in for their visit. This allows the clinic enough time to review the immunization record and identify any vaccinations that the child may need.

"We use it to look up patients prior to their visit so that we know what vaccinations they may need," explained Dr. Rita Wang. "After we see a patient we then update their WebIZ record with any vaccinations they received, that way if they see a different doctor or come back to us, we all know what their immunization status is."

The Nevada WebIZ Program would like to thank First Lady Gibbons and Assemblywoman Leslie for supporting this event. Their participation truly made this event successful.



Left to right: Dr. Wang, Tiffani Thew, First Lady Gibbons, Dr. Stevenson, Suzanne Scott

July 2009 Vaccination Reporting

On July 1, 2009 Nevada Revised Statute (NRS) 439.265 and the related Nevada Administrative Code go into effect. This Nevada law states that any person (doctor, nurse, medical assistant, pharmacist, etc.) who administers any recommended vaccination to a child shall report specific information to the Nevada State Health Division's immunization registry, known as Nevada WebIZ.

The specific information reported on the immunized child must include, without limitation: (a) the vaccination provided, (b) child's name, (c) demographic information (age, gender, race).

If available, providers must report any of the following additional information on the immunized child: (a) address, (b) county where child resides, (c) state & country where child was born, (d) full name of child's mother, (e) manufacturer & lot number of vaccine administered.

Although NRS 439.265 mandates providers report children's vaccinations into Nevada WebIZ, providers can also include adult vaccinations in the registry upon consent.

Providers can report a child or adult's immunization history for inclusion into Nevada WebIZ via direct entry or by mailing a copy of the paper immunization card to the Nevada WebIZ Program. By entering historical information into Nevada WebIZ, this will help provide complete immunization records in one central web-based registry.

To receive free WebIZ training, please contact one of the trainers in your area. See page four for their contact information.



NV WEBIZ COMMUNITY

The Importance of Good Data Quality

Nevada WebIZ, a web-based immunization registry, contains over 1.3 million immunization records for adults and children. These records capture patients' demographics such as name, age, gender, address, race and ethnicity as well as vital vaccination information. The data we collect illustrate significant statistics about our public's health. We use the data collected in the registry for calculating community immunization rates, vaccine inventory management, and reminder/recall features for patients. If the registry contains poor data quality, we will see lower public confidence in the registry, lower immunization rates, and overall lower quality public health.

Data quality affects everyone in the state because of how we use the data. The registry contains *inaccurate* records - a specific example includes duplicate patient records. This data quality problem causes duplicate vaccine doses administered, drops in immunization rates, and wastes state-funded and privately purchased vaccine. In addition, many *incomplete* patient records may not have patient addresses, have "unknown" Vaccines For Children (VFC) eligibility chosen, or unknown gender. Finally, some records get entered *untimely* or not entered in Nevada WebIZ within 30 days of the vaccination event. **The ultimate goal is to have accurate and complete records entered in a timely manner.**

We can easily improve our data to ensure accuracy, completeness, and timeliness. To certify records are accurate we can check that users receive proper training using Nevada WebIZ and searching for patient records correctly. Try searching by first initial and the date of birth to prevent excluding any records. Also review the guide *Best Patient Search Practices* found on the Health Division webpage. Contact your local trainers if your staff need training or even a refresher course. For completeness, please verify patients' names, addresses, and VFC eligibility with each office visit. In addition, certain reports can provide detailed information about patient records or vaccinations. Check reports such as *Vaccines Added but Not Administered*, *Patient Roster*, *Possible Patient Duplicates*, and *Shots Before Birth*. In addition, develop a system that fits your practice size and flow to ensure records regularly get entered in a timely manner.

If the registry contains good quality data, we will see high public confidence in the registry, higher immunization rates, and overall higher quality public health. We look forward to working with you to build better data quality for the health of Nevada's children.

National Infant Immunization Week, April 2009

In northern and rural Nevada, National Infant Immunization Week started April 25th, 2009. A variety of community events were held throughout northern and rural Nevada, including the "Tune In To Kids" fair at Idlewild Park in Reno. Nevada WebIZ staff members Erin Seward and Cathy Robinson supported the Northern Nevada Immunization Coalition booth along with nurses from Washoe County Health District and coalition staff to look up immunization histories in Nevada WebIZ. Throughout the day over 100 records were located and printed from WebIZ for parents to keep. Additionally, the nurses reviewed each record and provided recommendations to parents regarding what vaccines their child may need. Many children benefited from the day's activities and we look forward to participating in next year's events. Southern Nevada celebrated National Infant Immunization Week which started April 17th, 2009. The southern Nevada WebIZ training team, Richard Davis and Marie Tasker, supported this great week in a variety of ways. They attended events and distributed materials to parents to encourage them to ask their doctors to utilize Nevada WebIZ. The trainers received many requests for immunization records and supported this by taking children's information and their parent's contact information to send them the records. The team also entered vaccinations in Nevada WebIZ for two shot clinics saving each of them valuable clinic staff time. Many children received much needed vaccinations and documentation for the first time from Nevada WebIZ.



NV WEBIZ LESSONS

Nevada WebIZ Lesson

Protection of Patient Information/Privacy

Occasionally, you may need to send an email to the Nevada WebIZ Help Desk (or others) about a patient record found in WebIZ. You may have found a duplicate record and would like the two combined. Or you may suspect inaccurate data in the record. Whatever the reason, you may feel the need to provide details about the patient(s) in your email.

In our line of work, we all have a responsibility to protect the privacy of the patients we see- this includes any information about patients that may identify them or breach their privacy. Below we show some tips on how you can communicate with the WebIZ Help Desk while keeping patient data secure.

If you need to request the combination of duplicate records by email, please include ONLY the Nevada WebIZ Patient ID#'s. This does not identify the person to anyone that may illegally attempt to access our communications.

Occasionally, two different spellings of a person's name or two different dates of birth may show on each of the records. We appreciate any additional knowledge you may have about what is correct or incorrect. If you would like to email this type of information, please do it in a way that does not provide the specific information- for example, "Patient #1234 displays the correct name spelling" or "Patient #6789 has the correct DOB."

We may need to ask you additional questions before we complete the combination process. Please include your phone number in the email.

If you do need to send specific identifying information by email, you can protect it by sending an attachment (i.e. Word document). Create and save your document. Then:

- Right click on the file you want to send, without opening it.
- Choose "Send To."
- Click "Compressed 'zipped' Folder" (You will see a folder with a zipper on it in the same location as your original file.)
- Open the compressed folder (with the zipper on it).
- Click on "File" in the menu at the top of the screen.
- Click "Add a Password."
- A pop-up window will appear and ask you to add a password- enter it a second time to confirm, then click "Ok."
- Attach the zipped folder as you would any other attachment.
- Send the password in a *separate* email to the recipient.
- **These instructions apply only to those with a Microsoft Windows operating system (a PC).**



Dear Nevada WebIZ,

Question: I know there is a new web address we should use to reach Nevada WebIZ. I noticed that, when I type in the old address, it just sends me to the new one. Since there is a "redirect" in place, can I just keep using my same shortcut/Favorites entry?

Answer: No. The redirect will only be there for approximately 30 days and will be shut off the beginning of June. At that time, the old page will tell you to use the new web address.

Question: I entered my patient's address as 316 "G" ST. When I updated the demographic screen, the street name was gone! This is how the street name is written. Where did it go?

Answer: Nevada WebIZ is a database program. In the language of databases, double quotation (") marks mean something different from how you and I may use them in our writing. When WebIZ sees the double quotation marks, it will mistake what you have written for a programmed command to hide the content between them, making it disappear from view- to prevent this from happening, use single quotation marks (') instead (i.e. 'G').



ADDITIONAL INFORMATION

CONTACT US

Immunization Program
4150 Technology Way Ste 101
Carson City, NV 89706

NV WebIZ Manager
Erin Seward, MPH
775.684.3209

NV WebIZ Help Desk Manager
Mandy Harris
775.684.4258

NV WebIZ Help Desk
Victor Lamas
775.684.5954
1.877.NV.WebIZ (689.3249)

NV WebIZ Data Analyst
Tanya Vega, MS
775.229.8607

NV WebIZ Training Manager
No. Nevada
Cathy Robinson, BS
775.684.3462

NV WebIZ Training Manager
So. Nevada
Marie Tasker, MAOM
702.496.0474

NV WebIZ Training Assistant
So. Nevada
Richard Davis, BA
702.419.4288

Fax
775.684.4245

Email
izit@health.nv.gov

Website
<https://webiz.nv.gov>

TRAINING

Reno, Brown Center
July 14, 2009
July 21, 2009
July 28, 2009
August 10, 2009
August 25, 2009

Carson City, State ITS Training Facility
July 23, 2009
July 24, 2009
August 20, 2009
August 21, 2009

Times: 9-11:30 am or 1-3:30 pm Times: 9-11:30 am or 1:30-4 pm
Contact Cathy Robinson at 775.684.3462 or crobinson@health.nv.gov to sign up for training in *Northern Nevada*.

Clark County Government Center
500 Grand Central Parkway, Las Vegas

July 7, 2009
August 14, 2009
September 11, 2009
October 9, 2009

Times: 8:30-12 pm or 1:00-4:30 pm

Contact Marie Tasker at 702.496.0474 or mtasker@health.nv.gov to sign up for training in *Southern Nevada*.

Continuing Education Units Available

Nevada nurses and pharmacists can now receive continuing education units (CEU) for WebIZ training. Nurses can earn 2.5 CEU hours and pharmacists can earn 2 CEU hours. If you have also completed WebIZ training and have not received a CEU certificate of completion, please contact the trainer in your area and (s)he can provide you with one. If you know of other health professionals who administer vaccines, please share this information with them. For questions please call the Help Desk Manager at 775.684.4258.

New Toll-Free Number

Nevada WebIZ now has a toll-free number. If you are calling long-distance and need assistance please use our new toll-free number 1.877.NV.WebIZ (689.3249) to reach our help desk. If you are local, please continue to use 775.684.5954.

